* We advise our guests to keep one and a half (1.5) meters distance from the person next in line while approaching any indoors help-desk (reception, bar, buffet).
* Do not let people in your room and do not enter other guests’ rooms. **Non-hotel guests are prohibited from entering the hotel area.**
* Check-in has been altered to 15:00 and Check-out at 11:00 due to COVID-19 Government Regulations to ensure that each room is thoroughly disinfected between stays, and that the room is adequately ventilated.
* Hand sanitizer use is recommended every time you enter or exit the public areas of the hotel.
* Rooms are cleaned only upon request and only once during the guests’ stay.
* Loose items such as pens, note pads, information material etc. are removed from rooms.
* To avoid queue lines in reception you may short your bill out during your stay or /and until your last overnight.
* The crowding density in the pool is calculated with an index of 10 m2 of water surface per person.
* Mandatory shower with shower gel before and after entering the pool.
* To avoid any health problems from third party goods and / or services consumed inside a hotel, we do not allow external food delivery services (delivery).
* If you show any signs of COVID-19 infection, please do not enter the hotel. We will help direct to a doctor to get tested
* The guest must follow and respect the property's health care policy, follow all personal protection measures while being in shared spaces of the hotel but, also, while not being on the grounds of the hotel. The property maintains every right to cease any guests' stay, should it be discovered that the guest does not abide by the above rules.